

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 28th day of June 2019

C.G.No:289/2018-19/Nellore Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

E.Surya Prakash Yadav,
B.C. Colony,
Siddavaram,
Nellore –Dist.

Complainant

AND

1.Assistant Accounts Officer/ERO/Gudur
2.Assistant Executive Engineer/O/Rapur
3.Deputy Executive Engineer/O/Gudur Rurals
4.Executive Engineer/O/Gudur

Respondents

ORDER

1. Complainant presented a complaint before this Forum requesting to revise the wrong bill issued against his domestic service connection No. 3112238000395.
2. Respondent No.1 in his written submission has stated that two No's additional load cases were booked against the complainant service the first case for Rs.4,025/- and the second one for Rs.2,725/- totaling to Rs.6,750/-. The additional load amount was included in CC bills during 06/2018. Later the first case i.e. for Rs. 4,025/- was deleted in the MATs and the same was credited to the complainant account vide RJ No.31/10-2018. The complainant has to pay the additional load amount of Rs. 2,725/-
3. Respondent No.4 in his written submission has explained that the respondent No.2 has inspected the premises of the complainant and explained the complainant that no wrong billing was issued against the service and the complainant has satisfied and a letter to that effect was issued.

DESPATCHED

DATE

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4. On perusal of account copy of the said service connection it is observed that an amount of Rs.4,025/- was withdrawn during 10/18 and the complainant has cleared all the dues by 03/2019 and no arrears are outstanding as on today. Hence it is clear that the grievance of the complainant is resolved by the respondents.

5. Hence the complaint is disposed off accordingly.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 28th June 2019.

Sd/- Sd/- Sd/- Sd/-
Member (Finance) **Member (Technical)** **Independent Member** **Chairperson**

Forwarded By Order



Secretary to the Forum

To
The Complainant
The Respondents
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.
Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.
Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.
Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

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